

DESCARTES™ Aljex

Home Page Highlighting Check Calls and Appointments

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Required Check Call Frequency Setup:

- In the **Company Setup File**, a new field "Required Check Call Frequency" has been added to the Dispatch sub-section.
- **A value between 1-24 must be entered in this field to activate the Highlight features:**

The screenshot shows a window titled "Dispatch" with the following settings:

- Check Load office before Release: Yes No
- Ref # Required for Release: Yes No
- Require Carrier Conf Rec for Release: Yes No
- Require POD All Stops: Yes No
- Update Appt D&T w/ No Appt: Yes No
- Event Management: Yes No
- Require Key L (Loaded): Yes No
- Assigned Dispatcher = Actual: Yes No
- Incident Management: Yes No
- Driver Name/Phone # Req to Dispatch Load: Yes No
- Minimum Carrier Pay:
- Duplicate Carrier Ref # Allow: Yes No
- Carrier Fuel Surcharge: Yes No
- Required Check Call Frequency: (highlighted with a red box)
- Update Quotes: Yes No

- 1-24 represents the default required check call frequency for customers in hours.
 - Placing a 1 in this field would indicate that, by default, customers require a check call every 1 hour.
 - Placing a 24 in this field would indicate that, by default, customers require a check call every 24 hours.

- In the **Customer Profile**, a new field "Required Check Call Frequency (1-24)" has been added to the Dispatch sub-section

The screenshot shows a web interface for the 'Dispatch' sub-section of a 'Customer Profile'. The interface has a blue header bar with the word 'Dispatch' on the right. Below the header, there are several form fields arranged vertically. The fields are: 'Cover Trusted Only (Y/N)' with an empty checkbox; 'Delivery Appointment (Y/N)' with an empty checkbox; 'Hazardous Material (Y/N)' with an empty checkbox; 'Pallet Exchange (Y/N)' with an empty checkbox; 'Temperature Control (Y/N)' with an empty checkbox; 'Auto Calc Mileage (Y/N)' with a text input containing 'Y'; 'PC Miler Version' with an empty text input; 'Prevent Duplicate Ref #'s (P/W/N)' with an empty text input and a legend '(P=Prevent, W=Warn, N=No action)'; 'Latitude' with an empty text input; and 'Required Check Call Frequency (1-24)' with a text input containing '4'. This last field is highlighted with a red rectangular border. At the bottom of the form area, there is a blue bar with the word 'Accounting' on the right.

- 1-24 represents the required check call frequency for customers in hours.
- This field allows users to enter Customer-specific check call frequencies, which will override the default established in the Company Setup File.
- If this field is left blank for a customer, the system will use the default frequency established in the Company Setup File.

User Override Setup

- In the **User Setup File**, a new permission "Allow Disable Highlight" has been added to the Dispatch sub-section:

The screenshot shows a web-based configuration interface for the 'Dispatch' sub-section. It contains a grid of 20 settings, each with a radio button for 'Yes' or 'No'. The 'Allow Disable Highlight' setting is highlighted with a red rectangular box. The interface also includes 'top' and 'too' links in the top right and bottom right corners, respectively.

Dispatch		top	
Update Assigned Dispatcher	<input checked="" type="radio"/> Yes <input type="radio"/> No	Update Fuel Surcharge Rate	<input checked="" type="radio"/> Yes <input type="radio"/> No
Customer or Bill to	<input checked="" type="radio"/> Yes <input type="radio"/> No	Require EDI Time Format	<input type="radio"/> Yes <input type="radio"/> No
Override "Do Not Broker"	<input type="radio"/> Yes <input type="radio"/> No	Cover Only w/Assigned Carrier	<input type="radio"/> Yes <input checked="" type="radio"/> No
View Commission	<input checked="" type="radio"/> Yes <input type="radio"/> No	Add/Update Must Ship/Del Date	<input checked="" type="radio"/> Yes <input type="radio"/> No
Void Shipments	<input checked="" type="radio"/> Yes <input type="radio"/> No	Void Vision Spots	<input checked="" type="radio"/> Yes <input type="radio"/> No
Force Unlock	<input checked="" type="radio"/> Yes <input type="radio"/> No	Vision Chat	<input type="radio"/> Yes <input type="radio"/> No
Post to Loadboards	<input type="radio"/> Yes <input type="radio"/> No	Tag Page Save View	<input type="radio"/> Yes <input type="radio"/> No
Update Equipment Type and Mode	<input type="radio"/> Yes <input type="radio"/> No	Update Service Rep	<input type="radio"/> Yes <input type="radio"/> No
Reserve Shipments	<input type="radio"/> Yes <input type="radio"/> No	Unreserve Any Shipment	<input type="radio"/> Yes <input type="radio"/> No
Allow ARC Confirmations Only	<input type="radio"/> Yes <input type="radio"/> No	Allow Disable Highlight	<input type="radio"/> Yes <input type="radio"/> No
Covering Loads		too	

- If this setting is set to Y, the user will be able to disable the home page highlights using the option within the shipment.
- If this setting is set to N, the user will not be able to disable the highlights.

Missed Check Call Highlight Functionality:

- For example purposes, the Company Setup File "Required Check Call Frequency" has been set to 24 hours. This enables the feature.

The screenshot shows a "Dispatch" window with various configuration options. The "Required Check Call Frequency" field is highlighted with a red box and set to 24. Other visible options include:

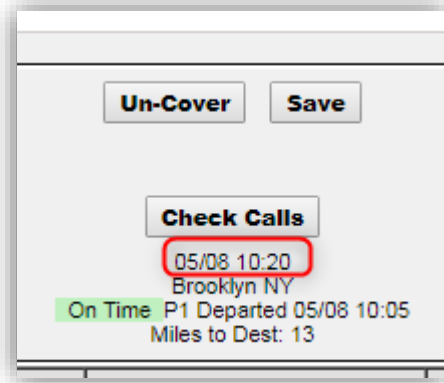
- Release with 0.00 Carrier Rate: Yes No
- Release with 0.00 Customer Rate: Yes No
- Release if No Carrier Fed ID: Yes No
- Ask Release After Deliver: Yes No
- Appt = Ship D&T If No Appt: Yes No
- Create From Covered Loads: Yes No
- Require Key H (Dispatched): Yes No
- Assigned Dispatchers: Yes No
- Actual = Carrier Assign Disp: Yes No
- Flash Service Failure (Classic): Yes No
- Carrier Dispatcher/Phone # Req To Cover: Yes No
- Suggested Carrier Brkr %: 15.00
- Duplicate Carrier Ref # Warn: Yes No
- Require Check Call City/State: Yes No
- Hours before Appt to Highlight: 2
- Auto Save on Cover: Yes No
- Check Load office before Release: Yes No
- Ref # Required for Release: Yes No
- Require Carrier Conf Rec for Release: Yes No
- Require POD All Stops: Yes No
- Update Appt D&T w/ No Appt: Yes No
- Event Management: Yes No
- Require Key L (Loaded): Yes No
- Assigned Dispatcher = Actual: Yes No
- Incident Management: Yes No
- Driver Name/Phone # Req to Dispatch Load: Yes No
- Minimum Carrier Pay: [Empty]
- Duplicate Carrier Ref # Allow: Yes No
- Carrier Fuel Surcharge: Yes No
- Required Check Call Frequency: 24
- Update Quotes: Yes No

- Customer A has the Customer Profile "Required Check Call Frequency (1-24)" set to 4 hours:

The screenshot shows a "Dispatch" window for Customer A. The "Required Check Call Frequency (1-24)" field is highlighted with a red box and set to 4. Other visible options include:

- Cover Trusted Only (Y/N): [Empty]
- Delivery Appointment (Y/N): [Empty]
- Hazardous Material (Y/N): [Empty]
- Pallet Exchange (Y/N): [Empty]
- Temperature Control (Y/N): [Empty]
- Auto Calc Mileage (Y/N): Y
- PC Miler Version: [Empty]
- Prevent Duplicate Ref #'s (P/W/N): [Empty] (P=Prevent, W=Warn, N=No action)
- Latitude: [Empty]
- Required Check Call Frequency (1-24): 4

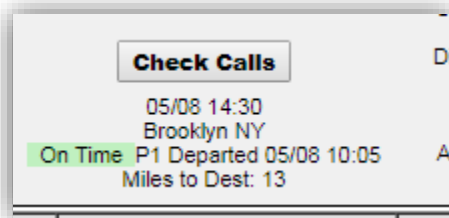
- Current time is 14:34 Eastern Time on 5/8/18.
- On Pro #72741, the last check call was made at 10:20 in New York (Eastern Time). This is 4 hours and 14 minutes prior to the current time, and therefore exceeds the Required Check Call Frequency for this customer (4 hours):



- On the home page, this shipment is highlighted, indicating the shipment requires a check call:

LOADED	72741	IL COLFAX 61728	NY QUEENS 11385	DIRTY SUGAR PHOTOGRAPH	05/08/18	AA EXPRESS & LOGISTI
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- Assume the current time is still 14:34 Eastern Time on 5/8/18. A check call was added at 14:30 in New York (Eastern Time). This is 4 minutes prior to the current time, and therefore is within the customer's required check call frequency:



- On the home page, the shipment is no longer highlighted

LOADED	72741	IL COLFAX 61728	NY QUEENS 11385	DIRTY SUGAR PHOTOGRAPH	05/08/18	
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- Time arithmetic for latest check call adjusts for local time at the check call location.
- Customer A has the Customer Profile "Required Check Call Frequency (1-24)" set to 4 hours

- Current time = 13:02 Eastern Time on 5/8/18
- A check call was made at 07:00 in Boulder CO (Mountain Time). This is equivalent to 9:00 Eastern Time, which is 4 hours and 2 minutes prior to current time and therefore exceeds the Required Check Call Frequency for this customer. The load is highlighted on the home screen (72740):

Check Calls

05/09 7:00
Boulder CO

On Time P1 Departed 05/08 11:00
Miles to Dest: 1817

Intermodal Forms

LOADED	72740	IL COLFAX 61728		NY QUEENS 11385	DIRTY SU
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- Current time = 13:02 Eastern Time on 5/8/18
- A check call was made at 07:45 in Boulder CO (Mountain Time). This is equivalent to 9:45 Eastern Time, which is 3 hours and 17 minutes prior to current time and therefore is within the customer's required check call frequency. The load is not highlighted on the home screen (72740):

Check Calls

05/09 7:45
Boulder CO

On Time P1 Departed 05/08 11:00
Miles to Dest: 1817

Dispatched 05

Will PU

Arrived PU

Intermodal Forms

LOADED	72740	IL COLFAX 61728		NY QUEENS 11385	DIRTY SUGAR PHOTOGRAPH 05/08/
LOADED	72741	IL COLFAX 61728		NY QUEENS 11385	DIRTY SUGAR PHOTOGRAPH 05/08/

User Override Functionality:

- In the User File for User1, "Allow Disable Highlight" is set to No:

The screenshot shows a window titled "Dispatch" with a "top" link in the upper right corner. It contains a grid of 20 configuration options, each with a radio button for "Yes" or "No". The "Allow Disable Highlight" option at the bottom right is highlighted with a red rectangular box, and its "No" radio button is selected. Other options include "Update Assigned Dispatcher", "Customer or Bill to", "Override 'Do Not Broker'", "View Commission", "Void Shipments", "Force Unlock", "Post to Loadboards", "Update Equipment Type and Mode", "Reserve Shipments", "Allow ARC Confirmations Only", "Update Fuel Surcharge Rate", "Require EDI Time Format", "Cover Only w/Assigned Carrier", "Add/Update Must Ship/Del Date", "Void Vision Spots", "Vision Chat", "Tag Page Save View", "Update Service Rep", and "Unreserve Any Shipment".

- When User1 opens any shipment, they are not able to select "Disable Highlight" option:

The screenshot shows a portion of a shipment form. A red box highlights the "Disable Highlight" checkbox, which is unchecked. A speech bubble with the text "Cannot select:" points to the checkbox. Other visible form elements include "Pallet Exchange", "Pallet In" and "Out" input fields, and several other checkboxes such as "Blind" and "Hazma".

- In the User File for User2, "Allow Disable Highlight" is set to Yes:

The screenshot shows a 'Dispatch' settings window with various options. The 'Allow Disable Highlight' option is selected with the 'Yes' radio button and is highlighted with a red rectangle.

- When User2 opens any shipment, they are able to select "Disable Highlight":

The screenshot shows a shipment details form with various input fields and checkboxes. The 'Disable Highlight' checkbox is checked and highlighted with a red rectangle.

- Once selected, that shipment will no longer be highlighted on the home page:

The screenshot shows a table of shipments. A white box labeled "Disabled" is placed over one of the rows, indicating that the shipment is no longer highlighted.

Status	Pro	Pick Up	Deliver To	Customer	Date	Carrier	Carr-Ref	Type
CONSIGNEE	71761	CO BOULDER 80302	CO DENVER 80214	A & H CARTAGE LLC	03/11/15	KAMBLE NO GO	TEST	V
CONSIGNEE	71796	IL COLFAX 61728	NY QUEENS 11385	DIRTY SUGAR PHOTOGRAPH	04/15/15	ERIC'S TRUCK IS THE	ALAN COMBS	F
CONSIGNEE	71879	OH FAIRFIELD 45014	NY QUEENS 11385	ERIC'S EMO MUSIC STYLE	04/03/15	SHEEHY MAIL CONTRACT	SMART SEARCH2	V
CONSIGNEE	71898	NJ KEANSBURG 07734						R
CONSIGNEE	71959	CO BOULDER 80302						V
CONSIGNEE	71971	CO BOULDER 80302						F

Highlights Based on Appointment Setup:

- For example purposes, the Company Setup File “Required Check Call Frequency” has been set to 24 hours. **This enables the feature.**

The screenshot shows a 'Dispatch' settings window with various radio button options and input fields. The 'Required Check Call Frequency' field is highlighted with a red box and contains the value '24'. Other visible settings include 'Suggested Carrier Brkr %' set to 15.00 and 'Hours before Appt to Highlight' set to 2.

Setting	Value
Release with 0.00 Carrier Rate	Yes
Release with 0.00 Customer Rate	Yes
Release if No Carrier Fed ID	Yes
Ask Release After Deliver	No
Appt = Ship D&T If No Appt	No
Create From Covered Loads	No
Require Key H (Dispatched)	Yes
Assigned Dispatchers	Yes
Actual = Carrier Assign Disp	No
Flash Service Failure (Classic)	No
Carrier Dispatcher/Phone # Req To Cover	No
Suggested Carrier Brkr %	15.00
Duplicate Carrier Ref # Warn	Yes
Require Check Call City/State	No
Hours before Appt to Highlight	2
Auto Save on Cover	Yes
Check Load office before Release	No
Ref # Required for Release	No
Require Carrier Conf Rec for Release	No
Require POD All Stops	No
Update Appt D&T w/ No Appt	No
Event Management	Yes
Require Key L (Loaded)	No
Assigned Dispatcher = Actual	Yes
Incident Management	No
Driver Name/Phone # Req to Dispatch Load	No
Minimum Carrier Pay	
Duplicate Carrier Ref # Allow	No
Carrier Fuel Surcharge	No
Required Check Call Frequency	24
Update Quotes	Yes

- Loads on the home screen will be highlighted based on status update times in comparison to appointment times:
 - Covered: If the current time is within 1 hour or less of Pickup Appointment time, highlight row in Yellow
 - Dispatched: If the current time is past the Pickup Appointment time, highlight row in Dark Yellow
 - At Pickup: If current time is greater than 2 hours past Pickup Appointment time, highlight row in Purple
 - Loaded: If current time is past Delivery Appointment time, highlight row in Blue
 - At Consignee: If current time is greater than 2 hours past Delivery Appointment time, highlight in Orange

Highlights Based on Appointment Functionality (Examples):

Covered

- **If the current time is within 1 hour or less of Pickup Appointment time, highlight row in Yellow**
- Pro # 72539: added check call for today, this way the user knows the shipment is not highlighted for that reason:

Check Calls

05/23 13:38
Middlesex NJ
On Time

Intermodal Forms

[Pick Up Drayage](#)
[Delivery Drayage](#)

COVERED	72539	NJ MIDDLESEX 08846	CO GREELEY
COVERED	72539	NJ MIDDLESEX 08846	CO GREELEY

- Appointment set for 57 Minutes after current time (13:40 EST). The load is highlighted on the home screen due to the upcoming appointment (within 1 hour).

[Pick Up](#)

Name **ALJEX SOFTWARE THIS I**

Address 463 UNION AVENU

Address ACCOUNT #12345

City MIDDLESEX St NJ

Zip 08846 Country US

Contact TOM HEINE

Phone (732) 357-8700 Hrs 0800-1600

Email joe@aljex.com

Ref #

Ready 05/23/18 Time

Appt 05/23/18 Time 14:45

Appt Note

COVERED	72539	NJ MIDDLESEX 08846	CO GREELEY	ALJEX, SOFTWARE THIS I	05/23/18	EI
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- User has permission to 'Disable Highlight'. Selected that option on this shipment. Shipment is no longer highlighted on home screen:

Billable Weight 3500 Liftgate

Declared Value 100000.00 Inside

exchange Pallets In Out

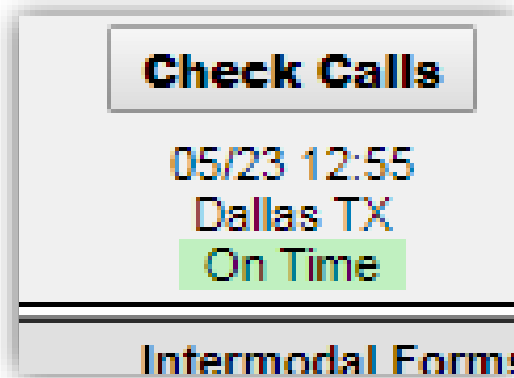
Disable Highlight BI

[Consignee](#)

COVERED	72539	NJ MIDDLESEX 08846	CO GREELEY	ALJEX, SOFTWARE THIS I	05/23/18	ERIC
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Dispatched

- **If the current time is past the Pickup Appointment time, highlight row in Dark Yellow**
- Pro # 55424: added check call for today, this way the user knows the shipment is not highlighted for that reason:



DISPATCHED	55424	NJ MIDDLESEX 08846	FL JACKSONVILLE 32209
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- Current time= 13:56 EST, appointment set for 13:55 EST (1 minute in the Past), load is highlighted on home screen:

Pick Up

Name

Address

Address

City St

Zip Country

Contact

Phone Hrs

Email

Ref #

Ready Time

Appt Time

Appt Note

[Pick Up Weather](#) [Radius Search](#)
[Pick Up Traffic](#) [Map Location](#)

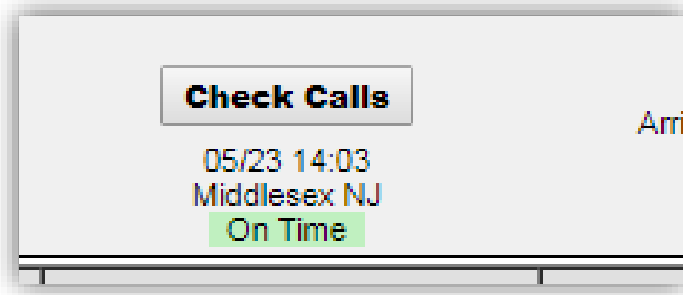
DISPATCHED	55424	NJ MIDDLESEX 08846	FL JACKSONVILLE 32209	ALJEX, SOFTWARE THIS I	05/23/18
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- User has permission to 'Disable Highlight'. Selected that option on this shipment. Shipment is no longer highlighted on home screen:

DISPATCHED	55424	NJ MIDDLESEX 08846	FL JACKSONVILLE 32209	ALJEX, SOF	
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At Pickup

- **If current time is greater than 2 hours past Pickup Appointment time, highlight row in Purple**
- Pro 55298: added check call for today, this way the user knows the shipment is not highlighted for that reason:



PICKUP	55298	NJ MIDDLESEX 08846	OH FAIRFIELD 45014
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- Current time= 14:03 EST. Pickup Appt. set for 12:00 today (2 hours and 3 minutes have passed since appt time). Load is highlight on home screen:

[Pick Up](#)

Name

Address

Address

City St

Zip Country

Contact

Phone Hrs

[Email](#)

Ref #

Ready Time

Appt Time

Appt Note

[Pick Up Weather](#) [Radius Search](#)
[Pick Up Traffic](#) [Map Location](#)

PICKUP	55298	NJ MIDDLESEX 08846	OH FAIRFIELD 45014	ALJEX, SOFTWARE THIS I	07/14/15	SARAH CARRIER TEST P
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- User has permission to 'Disable Highlight'. Selected that option on this shipment. Shipment is no longer highlighted on home screen:

PICKUP	55298	NJ MIDDLESEX 08846	OH FAIRFIELD 45014	ALJEX, SOFTWARE THIS I	07/14/15	SARAH CARRIER TEST P
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Loaded

- **If current time is past Delivery Appointment time, highlight row in Blue**
- Pro 55094: added check call for today, this way the user knows the shipment is not highlighted for that reason:

Check Calls

05/23 14:25
Middlesex NJ
On Time
Miles to Dest: 189

LOADED	55094	NJ MIDDLESEX 08846	NY SCHENECTADY 12345	ALJEX, SOFTWARE THIS I	05/23/18	ABC CARRIER
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- Current time=14:28 EST. Delivery Appointment set for 14:27 (1 minute has passed since Appt time). Load is highlighted on home screen:

Consignee

Name

Address

Address

City St

Zip Country

Contact

Phone Hrs

[Email](#)

Ref #

Must Deliver

Time

Appt Note

[Consignee Weather](#) [Radius Search](#)

[Consignee Traffic](#) [Map Location](#)

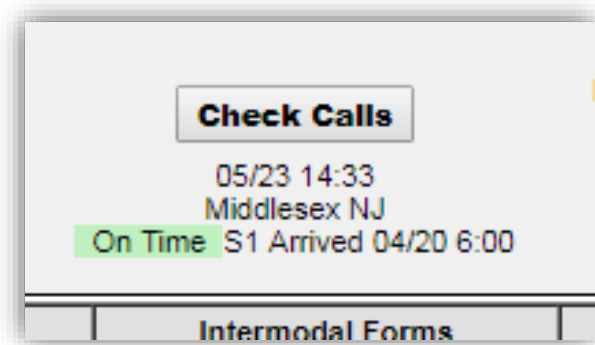
LOADED	55094	NJ MIDDLESEX 08846	NY SCHENECTADY 12345	ALJEX, SOFTWARE THIS I	05/23/18	ABC CARRIER LLC	
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- User has permission to 'Disable Highlight'. Selected that option on this shipment. Shipment is no longer highlighted on home screen:

LOADED	55094	NJ MIDDLESEX 08846	NY SCHENECTADY 12345	ALJEX, SOFTWARE THIS I	05/23/18	ABC CARRIER LLC	
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At Consignee

- **If current time is greater than 2 hours past Delivery Appointment time, highlight in Orange**
- Pro 72733: added check call for today, this way the user knows the shipment is not highlighted for that reason:



CONSIGNEE	72733	FL OVIEDO 32765	NJ MIDDLESEX 08846	ALJEX, SOFTWARE THIS I	04/19/18	A & A EXPRESS LLC
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- Current time=14:35 EST. Delivery Appointment set for 12:33 (2 hours and 2 minutes have passed since Appt time). Load is highlighted on home screen:

Consignee

Name

Address

Address

City St

Zip Country

Contact

Phone Hrs

Email

Ref #

Must Deliver

Appt Time

Appt Note

[Consignee Weather](#) [Radius Search](#)
[Consignee Traffic](#) [Map Location](#)

CONSIGNEE	72733	FL OVIEDO 32765	NJ MIDDLESEX 08846	ALJEX, SOFTWARE THIS I	04/19/18	A & A EXPRESS LLC	
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- User has permission to 'Disable Highlight'. Selected that option on this shipment. Shipment is no longer highlighted on home screen:

CONSIGNEE	72733	FL OVIEDO 32765	NJ MIDDLESEX 08846	ALJEX, SOFTWARE THIS I	04/19/18	A & A EXPRESS LLC	
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