



Key Features for Dispatchers

Fast Order Entry

When customers are added to the system, your credit department is notified by E-mail.

Our order entry system is amazingly fast. In one minute, your rep will be able to do everything listed below.

- Order Entry for one load
- Check customers credit, may send email to credit department
- View customers special requirements
- Post to multiple load boards
- Calculate the miles with PC Miler
- Post it to your web site as an available load
- See comprehensive carrier search for the load
- Send emailed or faxed load offers to favorite carriers
- Offer contains request for updated insurance certificate if needed
- Load offer contains marketing information about your company.
- Create invoice
- Setup sales commission
- Email sales-rep that a load was put in for their account
- Setup dispatcher commission
- Calculate fuel surcharge
- Calculate freight rate
- Send customer a rate agreement



The (patent pending) Aljex Smart-Search® is a tool that no other TMS has. Aljex Smart-Search will display Carriers who have handled the same or similar loads for you in the past. It's sorted both by their rate and number of times they have hauled for you. Smartsearch includes Carriers available on Internet load boards, and Carriers whose profiles match that lane.

In a few seconds, SmartSearch® can be contacting those carriers for you, offering them the load via email or fax. Imagine being able to offer five, ten or twenty **qualified** carriers a load in only a few seconds. If the carriers insurance is not current, Smartsearch will request an update, automatically....

Add in that you can give some of your favorite carriers the ability to accept the loads right from the E-mail. They can click on the "accept load" option 24 hours a day. Picture coming into the office in the morning and having E-mails waiting to alert you that your regular carriers have already accepted some of your loads!

Because the Smart-search is so effective, many of our clients have their load board posting delayed so they can try to use their existing carriers first.

E-Commerce

Our system comes with the ability for carriers to view and accept loads from your web site. With the newer cellular phones, drivers can see and accept your available loads while in the sleeper of their truck.



Reminders

Aljex comes with the ability to send you reminders when you have a carrier that misses a pickup, delivery, check call or other events. Set it up and forget about it. If it's not done, the system will remind you about it.

Carrier Compliance

Our system automatically checks Safersys, FMCSA, RMIS or, Carrier Watch every time you assign a carrier to a load. Our system logs this information so in the event of a lawsuit, you can prove that you regularly check this information. If a carrier is not in compliance, or doesn't have a good safety rating, it will alert the dispatcher and prevent the carrier from being used.

Special Insurance Requirements

Each customer of yours can have special insurance requirements, with different amounts of required cargo and, liability being compared to each carrier's coverage.

Shipment follow-up

Our system will do most of this job automatically. It will fax or e-mail carriers asking them for the latest information. You can allow certain carriers to update their load information on your web site. Our system will automatically contact carriers for:

- Drivers not dispatched
- Drivers dispatched but not loaded
- Drivers that haven't check-called today
- Loads that are scheduled for delivery
- Missing POD's for delivered loads



Alerts to Customers

When a shipment is flagged as delivered, our system can send an alert to your customer. The alert helps cut down on the number of calls to your staff asking about deliveries, and is a great marketing vehicle, alerting your customers that you are on the job and advertising other products you have to offer.

Marketing

A successfully delivered shipment is the perfect marketing opportunity. You can alert your customers, shippers and consignee's that you did a great job and advertise other products you have to offer. We believe marketing to every shipper and consignee is one of the easiest ways to increase your business for a 3PL.